



SCOTT WENCLEWICZ INSURANCE GROUP

September

In this issue:

We Care!...

Donation & Drawing Winners...

New Client Photos...

2019 Pacers Schedule...

2019

page 1

page 2

page 3

page 4



We Care!

I love the photo on the outside cover and it is so very true, great customer service is still the best way to beat the pants off the competition. In every interaction, I always stress to our team we are either building trust or breaking trust. I also shared this piece below and continue to stress the importance:

Who's the Boss?

There is only one boss, IT'S THE CUSTOMER. The customer pays everyone's salary and decides whether a business is going to succeed or fail.

I hope you realize that we truly do care about you and always strive to make sure your insurance experience as pleasant as can be.

If we ever let you down, please call 317-552-0600 right away so we can make it right. If you are still not happy call my cell (phone) 317-496-5864.

Scott

Our commitment to you:

1. Respond to all communication in a timely manner
2. Always be accountable
3. Represent the most competitive and financially stable insurance companies
4. Keep you informed and educated through periodic emails/direct mail
5. **www.askwenc.com** is available 24/7 for claim reporting and payment options
6. Invest time and money into continuing education for our entire staff
7. Be your advocate during the claim process
8. Make sure you are aware of your coverage and coverage options
9. Proactively contact you before renewal, through either email/telephone/direct mail
10. Have the best systems to make your insurance experience enjoyable

Insurance experts in:

**Home
Auto
Tenant
Condo
Watercraft**

**Motorcycle
Commercial Auto
Contractors
Snowmobile/ATV**

**Restaurants
Retailers/Strip Plazas
Professional Offices
Rental Properties**

**Umbrella
Auto Dealers
Motor Homes
Term Life
Permanent Life**

Congratulations!

August

Referral Reward Program Winners



Catherine Rutan



Keri Schuster

Congratulations Keri Schuster and Catherine Rutan (pictured)! Keri & Catherine each won a \$100 gas gift card for referring a friend or family member to us. Would you like to win a \$100 gift card and be entered in our \$1000 cash drawing next December? Refer a friend! https://wenc-insurance.com/referralreward_all.php

GIVING BACK



Giving back to the community is a top priority for us. We have donated over 100k since 2007! Scott Wenclewicz Insurance Group gave over 16k last year, and we are well on our way (again) in 2019!

Welcome! Some of Our Newest Clients...



Tony Martin



The Tomlinson's



LeeAnn Wright



The Sickles



Eric & Kelli Barnes



Chris Ryan



Ronnie Swango



Rigo Diaz & Lindsay Thacker



The Mack's



The Cottler's



Kyle Hann



Kate Province



Jacob & Anna Debard



The Hendrick's



Cheri Smith



Charlie Nenedjian



Casey Steele



Tony Bryant



SCOTT WENCLEWICZ INSURANCE GROUP

7212 N. Shadeland, Suite 201
Indianapolis, IN 46250
www.wenc-insurance.com
317-552-0600



Office 317-552-0600

service@wenc-insurance.com

www.wenc-insurance.com



INDIANA PACERS 2019 SCHEDULE

DATE	DAY	OPPONENT	TIME	TV				
10/23/19	Wed.	Detroit	7:00 PM		12/2/19	Mon.	@Memphis	8:00 PM
10/26/19	Sat.	@Cleveland	8:00 PM		12/4/19	Wed.	@Oklahoma City	8:00 PM
10/28/19	Mon.	@Detroit	7:00 PM		12/6/19	Fri.	@Detroit	7:00 PM
10/30/19	Wed.	@Brooklyn	7:30 PM		12/7/19	Sat.	@New York	7:30 PM
11/1/19	Fri.	Cleveland	7:00 PM		12/9/19	Mon.	L.A. Clippers	7:00 PM
11/3/19	Sun.	Chicago	5:00 PM		12/11/19	Wed.	Boston	7:00 PM
11/5/19	Tue.	@Charlotte	7:00 PM		12/13/19	Fri.	@Atlanta	7:30 PM
11/6/19	Wed.	Washington	7:00 PM		12/15/19	Sun.	Charlotte	5:00 PM
11/8/19	Fri.	Detroit	7:00 PM		12/17/19	Tue.	L.A. Lakers	7:00 PM
11/10/19	Sun.	@Orlando	6:00 PM		12/20/19	Fri.	Sacramento	7:00 PM
11/12/19	Tue.	Oklahoma City	7:00 PM		12/22/19	Sun.	@Milwaukee	7:00 PM
11/15/19	Fri.	@Houston	8:00 PM		12/23/19	Mon.	Toronto	7:00 PM
11/16/19	Sat.	Milwaukee	7:00 PM		12/27/19	Fri.	@Miami	8:00 PM
11/18/19	Mon.	@Brooklyn	7:30 PM		12/28/19	Sat.	@New Orleans	7:00 PM
11/23/19	Sat.	Orlando	7:00 PM		12/31/19	Tue.	Philadelphia	3:00 PM
11/25/19	Mon.	Memphis	7:00 PM		1/2/20	Thu.	Denver	7:00 PM
11/27/19	Wed.	Utah	7:00 PM		1/4/20	Sat.	@Atlanta	7:30 PM
11/29/19	Fri.	Atlanta	8:00 PM		1/6/20	Mon.	@Charlotte	7:00 PM
11/30/19	Sat.	@Philadelphia	7:00 PM		1/8/20	Wed.	Miami	7:00 PM
					1/10/20	Fri.	@Chicago	7:00 PM
					1/13/20	Mon.	Philadelphia	7:00 PM
					1/15/20	Wed.	@Minnesota	8:00 PM

Office 317-552-0600

service@wenc-insurance.com

www.wenc-insurance.com